



Driven by the community

Community Alliance Broxbourne and East Herts

Important information for voluntary Community Car Scheme Drivers

1. As a voluntary Community Car Scheme Driver, you will be in contact with adults at risk and obtain confidential information. Due to this, we will carry out an **enhanced DBS check** (formerly CRB) for all our volunteers at the expense of Community Alliance.
2. Always **keep all information** and data you obtain as a volunteer driver **confidential** and do not share it with other people including family members of the client. This refers to addresses of clients, personal and health information or any other details that are shared with you. If you print off any emails containing client details, please destroy them so the information cannot be read as soon as you finish your journey and delete the email.
3. You must **inform your insurance** company that you are using your car occasionally to transport people on a voluntary basis (unless your insurance does not require it), Most insurers have signed up to the ABI which have a list you can check online [abiguidevolunteerdrivingmotorinsurancecommitment2025.pdf](#) , however some who do cover are not on the list. This check must be repeated if you if you change your insurance.
4. You will be issued with a Community Car Scheme identity badge and a sign to put behind your windscreen when driving for the community. This is to aid during drop off and collection but **WILL NOT** prevent a ticket if illegally parked. Please note that **Community Alliance will not accept responsibility for any fines incurred**, including tickets for speeding!
5. We need to see and **take a copy** of verification of your current driving documents: **driving license, insurance policy and registration certificate**. We will ask you to present these annually or when a document is renewed. The status of your **MOT certificate** can now be checked online, and we will check that ourselves. If there are **any changes** to your documentation (including endorsements on you license) you must inform the Car Scheme Co-ordinator immediately.
6. The mileage allowance of 60 pence per mile and any other cost such as parking fees will be paid directly to you by the client after completing the journey. You must **issue the client with a receipt if requested**.



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7. Please note that **all journeys must be organised via the Car Scheme Office**. Journeys which are arranged on an individual basis will not be covered by our insurance. Therefore, Community Alliance can accept no responsibility for you, your passenger or any other party. While driving for the scheme, volunteers are covered by our public liability insurance as well as a no-claims and excess insurance.
8. Please ensure that a **regular walk around check** is carried out on your car.
9. The **use of hand-held mobile phones is not permitted** by law, and we ask you to observe this while driving for the Community Car Scheme.
10. In the interest of the health of drivers and clients, **smoking or vaping is not appropriate** during voluntary driving.
11. You must inform the Car Scheme Co-ordinator of any **changes to your health** that influence your ability to drive.
12. We operate on a **“no belt, no trip” policy**. Unless you or your passenger have a medical exemption certificate from seatbelt wearing, you must buckle up without exception.

I have read and understood the above:

Date: _____ **Signature:** _____

Name in block letters: _____